

2010 Goals

HHSC Self Sufficiency Work Group

Goal 1: Coordinate, promote and ensure the delivery of services to build skills and knowledge aimed at increasing self sufficiency, such as financial literacy, job readiness, computer literacy, etc. among families that are seeking or at risk for seeking financial assistance from social service agencies.

- **Objective:** Continue to promote the coordination of services among agencies to support and enhance services to assist families in developing and strengthening financial literacy skills.
- **Objective:** Through the Regional Resource Connection (RRC), establish expectations for families seeking assistance and the agencies serving them.
- **Objective:** Provide quarterly workshops to enhance service provision for local organizations.

Goal 2: Support the efficient, effective, and sustainable operation of the Regional Resource Connection (RRC) in Berkeley, Jefferson, and Morgan Counties.

- **Objective:** Maintain and increase funding to ensure the equivalent of three full time RRC Coordinators for each of the three counties: Morgan, Berkeley, and Jefferson.
- **Objective:** Hold monthly RRC meetings during which RRC data is discussed and evaluated.
- **Objective:** Continue to identify potential RRC partners and sign Memorandum of Understanding with appropriate partners.
- **Objective:** Encourage the use of a common intake form and client contract and pursue the development of a central database.
- **Objective:** Provide quarterly training for all RRC partners.

Goal 3: Encourage lower-income families to access and use free, volunteer tax preparation services.

Goal 4: Ensure that Eastern Panhandle residents and health and social service organizations are informed of available health and human services in the community

- **Objective:** Update, publish and distribute a pocket, or street reference guide, of services.

- **Objective:** Encourage organizations to annual review and update information with the Information and Referral Center.
- **Objective:** Develop and distribute a one-page fact sheet about DHHR service for local service organizations.

Goal 5: Continue to identify and promote strategies that address the need for increased transportation options in the Eastern Panhandle.

Goal 6: Reduce duplication in Christmas giving in the community through the Christmas Clearinghouse.

- **Objective:** Increase the number of Christmas Clearinghouse partners.
- **Objective:** Implement the use of a Christmas Clearinghouse database that meets the growing number of applicants and clients served.

Goal 7: Develop strategies for increasing communication and coordination of community food distribution programs.